



Remote Deposit Capture Upgrade Information

Dear 1st State Bank Customer,

As previously communicated, 1st State Bank will complete a system upgrade on May 17th. This process will briefly impact access to Remote Deposit Capture. You will continue to have access to Remote Deposit Capture services on our existing online banking platform through 5pm, May 16th. After this time, until Monday, May 20th, the Remote Deposit Capture service will be unavailable. Courier services are available during this time upon request for businesses located in Bay, Midland, and Saginaw counties.

Customer Action Checklist:

- Process deposits through existing Remote Deposit Capture prior to 5pm on Thursday, May 16th**
- Contact your local 1st State Bank branch no later than 4:00pm, Thursday May 16th, to schedule your Friday pickup via courier service.**
- Access Remote Deposit Capture through our upgraded Digital Banking platform on Monday, May 20th.**

*You will need your Merchant ID, username, and password for Remote Deposit Capture service to reconnect your account to your Digital Banking login. If you need assistance with obtaining the required information, contact Customer Service @ 989-275-7575.

- Training Videos coming soon to www.1stState.Bank/Upgrade.**

Lastly, below is a QR code and website link. Each will connect you to our Bank website, where we will keep all communications and details pertaining to our upgrade. You can use the QR code or link at any time for updates or to review prior communications.

We are excited to bring you a new enhanced level of banking. We do apologize for any inconvenience, and are confident that you will enjoy an upgraded, easier way of banking at 1st State Bank

Scan the QR code below with your smartphone camera:



www.1stState.Bank/Upgrade

