

Online Bill Pay Upgrade Information

Timeline of Events

- Thursday, May 9th - Last day to schedule new payments
- Friday, May 10th - Bill Pay access will no longer be available
- Friday, May 10th - Thursday, May 16th - All scheduled Bill Pay transactions will be processed as usual on the current Bill Pay system.
- **On Monday, May 20th - New Bill Pay provider iPay will be available.**

Bill Pay – First Time Login

- Sign into the new online banking on the 1st State Bank website, (See Online Banking – First Time Login Instructions enclosed) click on the “Pay, Transfer, & Receive” tab on the left-side menu bar, select **Move Money on the drop-down list.**
 - You will have the option available to “Enroll Now.”
- All users will need to accept the updated terms and conditions.
- **The following information will be transferred from our current Bill Pay system into iPay:**
 - All payees (except those set up with eBills).
 - Prescheduled single and reoccurring payments will be processed.
 - 6 months of Bill Pay history will be retained.

Important Details:

- *No ebills will transfer into the new iPay system. It is recommended to retain information prior to May 10 on your existing eBill payees.*
- *If you enrolled in the current bill pay system but have not set up any payees or scheduled any transactions, you will need to re-enroll once Online Banking is available after the system upgrade is completed.*
- *Please verify your pay-from account(s) is correct. The new iPay system will default the pay-from account as the account with the most payment activity. If there is no account with the payment activity, the system will randomly assign one of your accounts.*

Scan the QR code below with your smartphone camera to access all essential information related to our core system upgrade:



www.1stState.Bank/Upgrade