



ATM/Debit Card Upgrade Information

Dear 1st State Bank Customer,

With our upcoming core system upgrade, **transaction limits on your debit card will be temporarily changed from Thursday May 16th through Sunday May 19th**. The daily ATM withdrawal limits and the daily debit and Point-of-Sale (PIN purchase) transaction limits for Personal Debit Cards will be \$500. The daily ATM withdrawal limits and the daily debit and Point-of-Sale (PIN purchase) transaction limits for Business Debit Cards will be \$1,500.

Please plan for this temporary limit modification by prepaying larger purchases, securing additional payment methods such as a credit card, or obtaining additional cash prior to May 16th. The bank's standard limits will be reinstated no later than midnight, Sunday, May 19th.

In addition, **between May 16th and May 23rd, please make sure to complete a PIN based transaction with your debit card to ensure your PIN number works correctly.** Should you have any issue with your PIN number, you can call the bank or visit one of our branches for assistance.

Customer Action Checklist:

- Be aware of the temporary change in card limits May 16th through May 19th.
- Plan accordingly by securing additional payment methods or visiting a branch for additional cash
- Complete a PIN based transaction between May 16th and May 23rd to ensure your PIN is correct
- Stay informed by visiting www.1stState.Bank/Upgrade or using the QR code below

Lastly, below is a QR code and website link. Each will connect you to our Bank website, where we will keep all communications and details pertaining to our upgrade. You can use the QR code or link at any time for updates or to review prior communications.

We are excited to bring you a new enhanced level of banking. We do apologize for any inconvenience, and are confident that you will enjoy an upgraded, easier way of banking at 1st State Bank

Scan the QR code below with your smartphone camera:



www.1stState.Bank/Upgrade

