



Dear 1st State Bank Customer,

This coming May, 1st State Bank will complete a system upgrade. This process will briefly impact some services, including access to online banking statements. Up until May 16th you will have access to your bank statements in online banking. After this date, and for a period of time, you will not be able to electronically access your January – May 16th, 2024, bank statements. You can request any historical bank statement(s) by contacting your local 1st State Bank branch or banker.

Because of this, we encourage everyone to electronically save or print their 2024 bank statements prior to May 16, 2024.

Additionally, you will receive two May 2024 bank statements. The first, covering activities through the end of business on May 16th, will be sent via mail only. The second statement will be available in early June and will cover banking activities from May 17th through May 31st. This statement will be mailed, but also available in your online banking if that is the normal course of delivery for your bank statements.

Customer Action Checklist:

- ☐ **Electronically save or print 2024 bank statements prior to May 16th 2024**
(Contact your local 1st State Bank branch or banker if you require assistance)
- ☐ **Look for two May 2024 bank statements**
- ☐ **Stay informed by visiting www.1stState.Bank/Upgrade or using the QR code below**

Lastly, below is a QR code and website link. Each will connect you to our Bank website, where we will keep all communications and details pertaining to our upgrade. You can use the QR code or link at any time for updates or to review prior communications.

We are excited to bring you a new enhanced level of banking. We do apologize for any inconvenience, and are confident that you will enjoy an upgraded, easier way of banking at 1st State Bank

Scan the QR code below with your smartphone camera:



www.1stState.Bank/Upgrade